

**FRONT DOOR SPEAKERS—INTERMITTENT OPERATION—DEARBORN TRUCK PLANT—BUILT ON OR BEFORE 12/1/2011**

**TSB 12-11-4**

**FORD:**

2010-2012 F-150

The article supersedes TSB **12-10-18** to update the Part List.

**ISSUE**

Some 2010-2012 F-150 vehicles built at the Dearborn Truck Plant and built on or before 12/1/2011 may exhibit an intermittent operation of the driver and/or passenger front door speaker(s). This may be due to a poor pin connection at connector(s) C219 and/or C237, or a faulty door speaker.

**ACTION**

Follow the Service Procedure steps to correct the condition.

**SERVICE PROCEDURE**

1. Disconnect the connector C219 or C237 located at the lower A-pillar(s).

2. Inspect cavities 1 and 2 on the female side of connector C219 or C237 for terminal pins not seated. Refer to Wiring Diagram Cell 150-1 for connector views. Are the terminal pins 1 and 2 seated in the connector?
  - a. No - remove door trim panel and replace the front door harness. Refer to Workshop Manual (WSM), Section 501.05
  - b. Yes - reconnect connector(s), proceed to Step 3.
3. Replace front door speaker(s). Refer to WSM, Section 415-00.

**NOTE:** The information in Technical Service Bulletins is intended for use by trained, professional technicians with the knowledge, tools, and equipment to do the job properly and safely. It informs these technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by "do-it-yourselfers". Do not assume that a condition described affects your car or truck. Contact a Ford or Lincoln dealership to determine whether the Bulletin applies to your vehicle. Warranty Policy and Extended Service Plan documentation determine Warranty and/or Extended Service Plan coverage unless stated otherwise in the TSB article. The information in this Technical Service Bulletin (TSB) was current at the time of printing. Ford Motor Company reserves the right to supersede this information with updates. The most recent information is available through Ford Motor Company's on-line technical resources.

# TSB 12-11-4 (Continued)

PART NUMBER	PART NAME
BL3Z-14631-A	Jumper Harness - 2011-2012 Left Hand (Super Cab/Crew Cab - Less Power Mirrors)
BL3Z-14630-A	Jumper Harness - 2011-2012 Right Hand (Regular Cab/Super Cab/Crew Cab - Less Power Mirrors)
BL3Z-14631-B	Jumper Harness - 2011-2012 Left Hand (Super Cab/Crew Cab - With Power/Less Memory Mirrors)
BL3Z-14630-B	Jumper Harness - 2011-2012 Right Hand (Regular Cab/Super Cab/Crew Cab - With Power/Less Memory Mirrors)
BL3Z-14631-C	Jumper Harness - 2011-2012 Left Hand (Super Cab/Crew Cab - With Power/Memory Mirrors)
BL3Z-14630-C	Jumper Harness - 2011-2012 Right Hand (Regular Cab/Super Cab/Crew Cab - With Power/Memory Mirrors)
BL3Z-14631-H	Jumper Harness - 2011-2012 Left Hand (Regular Cab)
9L3Z-14631-AA	Jumper Harness - 2010 Left Hand (Regular Cab/Super Cab/Crew Cab - Less Power Mirrors)
9L3Z-14631-CA	Jumper Harness - 2010 Left Hand (Super Cab/Crew Cab - With Power/Less Memory Mirrors)
9L3Z-14631-DA	Jumper Harness - 2010 Left Hand (Super Cab/Crew Cab - With Power/Memory Mirrors)
AL3Z-14631-FA	Jumper Harness - 2010 Left Hand (Regular Cab - With Power/Less Memory Mirrors )
9L3Z-14630-AA	Jumper Harness - 2010 Right Hand (Regular Cab/Super Cab/Crew Cab - Less Power Mirrors)
9L3Z-14630-CA	Jumper Harness - 2010 Right Hand (Regular Cab/Super Cab/Crew Cab - With Power/Less Memory Mirrors)
9L3Z-14630-DA	Jumper Harness - 2010 Right Hand (Regular Cab/Super Cab/Crew Cab - With Power/Memory Mirrors)
9L3Z-18808-A	Speaker - AM/FM/Stereo
CL3Z-18808-D	Speaker - AM/FM/MP3/6 CD In Dash Changer
CL3Z-18808-A	Speaker - Premium/AM/FM/Stereo/CD/MP3/CD Changer

**WARRANTY STATUS:** Eligible Under Provisions Of New Vehicle Limited Warranty Coverage  
Warranty/ESP coverage limits/policies/prior approvals are not altered by a TSB.  
Warranty/ESP coverage limits are determined by the identified causal part and verified using the OASIS part coverage tool.

OPERATION	DESCRIPTION	TIME
121104A	2010-2012 F-150: Inspect Connector, Replace Door Speaker One (1) Front Door (Do Not Use With Any Other Labor Operations)	0.5 Hr.
121104B	2010-2012 F-150: Inspect Connector, Replace Door Speaker Both (2) Front Doors (Do Not Use With Any Other Labor Operations)	0.8 Hr.
121104C	2010-2012 F-150: Inspect Connector, Replace Wire Harness One (1) Front Door (Do Not Use With Any Other Labor Operations)	0.6 Hr.
121104D	2010-2012 F-150: Inspect Connector, Replace Wire Harness Both (2) Front Doors (Do Not Use With Any Other Labor Operations)	1.0 Hr.
121104E	2010-2012 F-150: Inspect Connector, Replace One (1) Front Door Speaker And The Wire Harness On The Other Front Door (Do Not Use With Any Other Labor Operations)	0.9 Hr.

**DEALER CODING**

BASIC PART NO.  
14630

CONDITION  
CODE  
X4